

Privacy Policy for Plugins and Apps

The protection of personal data is central to Communardo. Hence, Communardo has used all technical and organizational means in order to comply with the regulations on data protection. This privacy policy is intended as an amendment to the software license terms. Communardo invites every user to carefully read this privacy policy.

About this document

This privacy statement covers all products by Communardo Products GmbH („we“) and shows how we use and protect the information that our customers („you“) provide to us. By using any of our products or services, you are accepting the practices outlined in this privacy policy.

This privacy policy applies to both personal information (which can be attributed to a specific individual) and non-personal information that is collected by us. We will not share any information with anyone other than our subcontractors, who are also bound by these privacy practices.

Please also refer to the Information [Security Statement](#), which is especially relevant for Cloud products.

Customer Data/System

We do not have any access to customer data beyond the information provided by Atlassian Marketplace over the course of evaluating or purchasing our products and are not going to change that in the future. Therefore, we do not use this data for e.g. analysis, except for data anonymized by Atlassian.

Support

If you have any problems using our products, you may contact our support team. Depending on the issue we may request log files, which you are free to give to us. All log files, including any data that is transferred with them, are only used to analyze and solve your individual issues, nothing further.

Security vulnerabilities

We continuously strive to keep our products and data secure for you. If you detect any security vulnerability, please contact our support team and we will immediately find a solution to the issue.

Cookies

For products that work with browsers we use cookies to store information of the user for the duration of his visit and till his next visit at a later time. A „cookie“ is a small amount of data that is stored on the hard drive of the computer of the user.

Right to Demand Information

You are entitled to request information on the personalized data saved in respect to you, on the origin of this data as well as on the purpose of the processing at any time.

Amendment of Privacy Policy

We reserve the right to amend this privacy policy at any time. In case of any significant amendment the purchaser respectively the downloader will be informed via email.

Email

Contact data provided by the Atlassian Marketplace over the course of evaluating or purchasing our products will be filed and evaluated. This data will, for instance, be used to send relevant information to you, to make using our products more efficient and fun. If you decide you do not need further information regarding our products, you may simply unsubscribe from newsletters using the "unsubscribe" Button below the mail or let us know via email at products@communardo.de

Newsletter

When downloading pictures within a newsletter, which are usually automatically blocked because of the E-Mail client and to protect privacy, data like IP addresses, date and time will be protocolled. This data is exclusively used for statistical purposes and to improve newsletters. For data analysis, Google Analytics is used. Therefore, information is transmitted to Google in the USA and saved with the help of a pixel tag which is located in the picture. Google Analytics processes this information and makes it possible for Communardo to analyze the opening of newsletters and other related information.

Processing and evaluating of the collected data by Google cannot be fully excluded.

The IP address which is transmitted in the scope of the Google Analytics pixel tag will not be amalgamated with any other data by Google. Further information, as well as the privacy statement of Google, can be found on: <http://www.google.com/policies/privacy/>

If you do not wish your data to be collected and used, simply ignore the option to download the pictures contained in the newsletter.

Privacy Policy for this Website

Upon accessing our website data like the IP address of your computer, used browser, date, time and retention period will be logged. This data is exclusively used for statistical purposes to improve our internet services and if applicable for contacting you. For data analysis, Google Analytics is used. Google Analytics uses so called "Cookies" which are text files saved on your computer and shows us how you use our website. The information generated by the cookie concerning your use of this website will be passed on to a Google server in the USA and saved there. Google solely receives the log data of the respective provider which only gives overviews of individuals in isolated cases (e.g. open listing of an individual in a specific case assigned by the provider). On behalf of the operator of this website, Google uses this information to evaluate the use of this website, to compile reports on the website activities and to provide other services related to the use of the website and of the internet. The IP address which is transmitted by your browser in the scope of Google Analytics will not be amalgamated with any other data by Google. Further information, as well as the privacy statement of Google, can be found on: <http://www.google.com/policies/privacy/>.

If you do not wish that your data be collected and used you may opt out of this every time you visit the site (orange window at the top of the screen). Independent of this website, you can prevent cookies being stored generally by adjusting your browser settings. However not allowing cookies may hinder you in using all aspects of this website. Additionally, you may also prevent further data collection including IP addresses etc. by downloading and installing the Google browser plugin: <https://tools.google.com/dlpage/gaoptout?hl=de>.

Furthermore, we also use social media (Facebook, Twitter, Google+, Xing, LinkedIn, Slideshare, YouTube and more). When you access this website, your browser sets up a direct link to the servers of those social media providers as well. The content of the plugins is transmitted directly from the social network to your browser and is then embedded into the web page. We have no control over the data the respective social network obtains with the help of these plugins and therefore would like to make you aware of the following statement:

By integrating the plugin or app, the respective social media provider receives information that your browser has accessed a page of our website. Thereby data about visited websites, date, time as well as browser-specific data (e.g. IP address, browser type, system software) can be collected and saved. Furthermore, if you're logged in with the respective social network the social media provider can collect further information and save additional cookies. Therefore, account identification can take place. If you choose to accept and use the plugins, information can be transmitted directly from your browser to the respective social media account and be saved there. Therefore, we recommend that you log out of all your social media accounts prior to accessing our website. Further information regarding data collection and use of the respective providers can be found in their privacy policies, e.g. on:

- <https://www.facebook.com/about/privacy/>
- <http://twitter.com/privacy>

- https://dev.xing.com/plugins/share_button/privacy_policy
- <http://www.google.de/intl/de/policies/privacy>
- http://www.linkedin.com/legal/privacy-policy?trk=hb_ft_priv.

If you do not wish that your data be collected and used you may disable social media by using the opt out function on every site (orange window at the top of the screen) and prevent data transfer for the rest of your stay on our website.

By using our opt out function (orange window at the top of the screen) you can prevent data from being logged and analyzed by Google Analytics as well as the social media providers by deactivating the contents in the future. However, we point out that by this time data has already been logged and possibly submitted. Upon accepting or declining the use of cookies your decision will be saved for future use next time you visit our website. You have the possibility to change your decision at any time by accessing this link.

Furthermore, we do not log and save any personalized data (e.g. name, address, phone numbers or email addresses) unless you voluntarily choose to provide us with such data (e.g. with a contact- or application form). Voluntarily provided personal data is handled in the strictest confidence by us and is exclusively used to serve the purpose of responding to your inquiry and is never forwarded to third parties.

Please note that the transfer of data on the internet (e.g. during communication by email) may have security gaps. Complete protection of data from interception by third parties is not possible.

In all data protection concerns, you can turn to our data protection officer, you can reach them on datenschutz@communardo.de. Your concerns will be treated confidentially.

We hereby expressly object to third party use of contact data which has been published in accordance with the editorial requirements, for the transmission of not expressly solicited advertising and information material. We reserve the right to take legal action in such cases.

Contact Information

If you have any questions in respect to this policy or if you think that this policy is not being complied with, please send an email to datenschutz@communardo.de or a letter to the following address:

Communardo Products GmbH
Kleiststraße 10 a
D-01129 Dresden
Deutschland